

Lester R. Barion

EXPERIENCED SYSTEMS ADMINISTRATOR

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Summary: Experienced Systems Administrator with a strong background in IT support, building and managing small to medium business domains with and without direct management supervision. Areas of expertise include building servers and workstations, deploying Windows 10/11, Server 2019/2022, linux machines, VMWare (ESXi), troubleshooting, help desk, and end-user training.

Experience:

BestBuy - Geek Squad | November 2024 – Present

Consultation Agent

- Provide first line diagnostic and troubleshooting for clients coming Geek Squad counter
 - Check-in / Check-out client computers dropped off in precinct for set-up and repairs.
 - Building and configuring local workstations and servers.
 - Provide customer service aid when needed for retail customers.

Barion Brothers Consulting, LLC | January 2023 – Present

Owner

- Provide IT consulting services to clients in the area.
 - Services include Monitoring and maintenance of small business network
 - Building and configuring local workstations and servers.
 - Providing weekly backup and testing of backups once a month to ensure Business Continuity.
 - Provide support when issues requiring troubleshooting in relation to IT network, Dental software, and connected I/O devices.
 - Provide low voltage structured cabling and terminations.

Chesapeake Bay Bridge Tunnel District | Feb. 2021 - Present *Management Information System Technician – Key Holder*

As an MIS Technician, responsible for ensuring optimal uptime and availability across a broad spectrum of IT systems spanning a 20-mile facility. Key functions include:

- Successfully planned, tested, implemented, and currently maintain a 20-mile-long CCTV network with multiple to optimize facility video traffic to all viewing stations ensuring little no downtime.
- Perform routine maintenance and patch management on servers, virtual machines, and workstations.
- Conduct active audits of Active Directory users, ensuring proper permissions, and maintaining GPOs.
- Monitor firewall network activity, analyzing anomalies during and after business hours.
- Perform network analysis, determining device refresh needs, and submitting upgrade proposals.
- Troubleshoot and maintain various IT components, including workstations, servers, printers, toll systems, VoIP phones, and CCTV systems.
- Utilize networking tools such as SSH/Putty, VPN, PowerShell, Wireshark, NMAP, and PRTG.
- Update Network Infrastructure drawings using Microsoft Visio for documentation.
- Manage regular backups of servers and shared files, testing monthly and quarterly backups.

Coastal Equipment Corp, Virginia Beach, VA | Oct 2015 – Jan. 2021 *Product Support Coordinator / In-House IT Specialist – Key Holder*

Evolved from Product Support Coordinator to in-house IT Specialist, significantly reducing IT support ticket submissions and downtime. Key responsibilities included:

- Assisted 3rd party IT MSP with hardware issues and providing onsite troubleshooting.
- Oversaw planning and implementation of server room renovation, move, and cabling infrastructure.
- Completed windows server/workstations for the company based on refresh cycle.
- Assessed environmental needs and developing a Business Continuity Plan.
- Analyzed network security concerns and implementing corrective measures.
- Supported various departments in creating and modifying reports using Microsoft Word and Excel.
- Provided technical support to customers, estimating repair costs, and conducting safety training.
- Developed HAZCOM Policy and Emergency Action Plans.
- Coordinated technician training through web-based and classroom programs.

GeeksOnSite, Virginia Beach, VA | Sept. 2017 – Dec 2019

On-Site Computer Technician

Delivered onsite troubleshooting, diagnostics, and system setup within a 100-mile radius. Key responsibilities included:

- Diagnosed and repaired issues related to computers, mobile devices, and wireless networks.
- Conducted clean Windows installations and addressing unauthorized remote access.
- Ensured malware assessment and proper recordkeeping for services provided.
- Submitted timely invoices, timesheets, and ensuring overall customer satisfaction.

Education and Certifications:

- *ECPI University – Virginia Beach, VA | October 2017 – Sept 2019*
 - Bachelors in computer and information science, Network and Cyber Security GPA: 3.2
- *CompTIA | April 2017 – April 2026*
 - Security+ CE certification
- *College – Virginia Beach, VA | Jan. 2014 – Dec 2016*
 - A.A. S – Social Science – Information Systems Technology GPA: 3.0
 - Career Studies Certificate – Network Administration
- *Tidewater Community College – Virginia Beach, VA | Jan. 2014 – May 2016*
 - Certificate: Information Systems Technology GPA: 3.0

Extra-Curricular Experience and Achievements:

- *Water's Edge Church | 2017 – 2021*
 - Sunday School Teacher
- *YMCA – South Hampton Roads | 2015 – Present*
 - Volunteer Basketball Coach
- *Resonation Church | 2012 – 2016*
 - Children's Ministry Leader

Skills:

Able to build relationships, Responsible, Computer Skills, Networking Skills, Great Communication, Ability to operate under Pressure, Decision Making, Time Management, Self-motivation, Leadership, Adaptability, Project Management, Teamwork